



IMPARTIALITY POLICY

TQCSI has established an Advisory Board to act in an advisory capacity for certification activities, ensuring impartiality and objectivity, to arbitrate independently in any appeals process ensuring no conflict of interest prevails and to ensure impartiality where there is a need for independent arbitration.

TQCSI undertakes regular Impartiality Audits to ensure auditing and certification processes are consistent with the TQCSI procedures.

Craig Bates
Managing Director

26 August 2016