



## **QUALITY, HEALTH, SAFETY & ENVIRONMENTAL POLICY**

TQCSI International Pty Ltd (TQCSI) is a JAS-ANZ accredited, third party certification body providing the highest standard of auditing and certification services to organisations pursuing certification of their management systems against International Standards and specifically developed Industry Codes.

TQCSI's vision is to be the most respected, third party certification body, wherever we operate.

TQCSI is dedicated to the principle of continual improvement, conducting operations in compliance with relevant WHS Regulations and is committed to protecting the environment. To support this philosophy, TQCSI has developed and implemented a business management system which documents how business is to be conducted and addresses the requirements of ISO 17021-1, ISO 9001, ISO 19011 and JAS-ANZ's policies and procedures. The business management system is supported by strategic business planning and the establishment and monitoring of business objectives through a Business Improvement Plan, which is regularly reviewed by management and more formally at six monthly Management Review Meetings.

Our high standard of auditing is maintained by ensuring all auditors are appropriately qualified, regularly trained and competency assessed in their individual fields of auditing, and are dedicated to providing the highest professional service. Similarly, support and certification staff are regularly trained and competency assessed, and fully understand the requirements of TQCSI's business management system.

TQCSI is also committed to complying with the Australian Privacy Principles and to ensuring the integrity of certification is not jeopardised by any conflict of interest.

TQCSI and Regional Office management endorse this Quality, Health, Safety & Environmental Policy and the business management system that has been implemented.

Craig Bates  
Managing Director

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